

Terms and Conditions – BIG BANG Festival

Reservation confirmation for a virtual activity – BIG BANG FESTIVAL

- All reservation requests must be made online. Before submitting your reservation form, make sure you have entered your name and email address correctly.
- Once you have completed and submitted your reservation form for a virtual event, you will receive a confirmation email.
- **One hour before the start time of the event, you will receive an email containing the access link to the virtual event.** Please check your junk folder in case your email server mistakenly identifies this email as spam.
- Important information about the activity or activities for which you've reserved may be sent to you at the email address you provided when you signed up.
- By completing a reservation form, you agree to the National Arts Centre's terms and conditions as defined in this document.
- Tickets are non transferable. Only the person under whose name the reservation was made will be authorized to access the virtual event.
- If a virtual activity has to be cancelled or interrupted because of technical difficulties, every effort will be made to find an alternative date and time for the presentation.

Get set for your virtual event

- Plan to log in about 10 minutes before the start of the event.
- To participate in the event, you'll need a stable Internet connection. You can access the event from any of your devices (computer, tablet, smartphone). However, for a better experience, we strongly recommend that you download the Zoom application directly to your computer or tablet. We also advise you to use an up-to-date web browser, whether it's Google Chrome, Firefox, Internet Explorer, or other.
- For more information, please see our [FAQ](#) section.

To parents or guardians of children under 18:

- To ensure the safety of young participants, any minor participating in an NAC virtual activity must be accompanied by an adult (parent or guardian) while online. **A parent or legal guardian must be present at all times during NAC virtual events.**
- For events involving dance or movement, please make sure you have allocated enough space.

Recording and image rights

- As a condition of their participation, all participants acknowledge and agree that this event will be recorded by the NAC or its supplier(s) for archival, educational and promotional purposes only. By participating, you consent to being recorded, photographed and/or filmed as a member of the audience by the National Arts Centre and its designated representatives, including the press, and you authorize the use of these photos and videos. **If you do not wish to participate in the recording, please turn off your webcam (stop video) or change the screen name associated with your Zoom account by adding "NP" (no photo), e.g., NP-[your name].**
- It is strictly forbidden for participants to record a virtual NAC event or to repost or rebroadcast it in any form whatsoever.

Cybersecurity rules

- National Arts Centre staff will act as moderators during the event. They will be in charge and will make every reasonable effort to enforce the rules of good conduct. Participants can communicate with the moderators at any time during the event by using the "chat" function.
- The use, display, sharing or posting of threatening, defamatory, vulgar, explicit or illegal language, images, videos or other material is strictly prohibited and will be reported to the appropriate authorities.
- The National Arts Centre is committed to ensuring that everyone has an enjoyable experience when participating in our events, whether online or in person. The safety of our guests is paramount, and we will not tolerate any inappropriate, intimidating, aggressive or threatening behaviour. **If you witness inappropriate behaviour during the**

event, you can report it to one of our moderators at any time by using the “chat” function. Anyone who behaves inappropriately will be automatically barred from the event.

Prohibition on the obtaining or sharing of personal information by third parties

- The obtaining or sharing, by a participant or any unauthorized third party, of personal information—including but not limited to telephone number, home address, email address, date of birth, and social media account address—will not be permitted.
- The NAC disclaims any and all liability in the event that personal information is obtained or shared by any unauthorized person, including any young participant, parent or guardian, through Zoom, social media or any other digital platform, during or after the event.
- The NAC is not responsible for any consequences resulting from such obtaining or sharing of personal information.
- The NAC cannot recover any personal information obtained or shared by a young participant, parent or guardian once that information has been shared.

Limitation of liability and compensation

- Each participant is solely responsible for ensuring that he/she and his/her guests are physically able to participate in the activity, and that adequate space has been allocated for their participation in the event.
- All participants, on behalf of themselves and all those they have invited to participate in the event, acknowledge and agree that the NAC and other event organizers have no responsibility and shall not be liable to the participants or any other party as a result of their participation in programs and events organized or presented by the NAC.
- The participant agrees to hold the National Arts Centre harmless from and against any and all claims relating to personal injury, bodily injury or property damage arising from any action, claim or demand made by third parties, in short, to the extent that it is based on acts, omissions or negligence on the part of the participant or any of his or her agents.

Failure to comply with the terms and conditions stated in this policy may result in expulsion from the virtual event. If you are expelled from an event because of a breach of the terms and conditions set forth in this policy, **YOU WILL NOT BE READMITTED TO THE EVENT.**

All participants in NAC virtual events are required to comply with the terms and conditions set out in this document, and with all applicable municipal, provincial and federal laws and regulations.

Thank you.